Minutes

Summarised minutes of SB meeting 2015125

1 Opening, welcome and adoption of agenda by the Chair

Opening
The Chair opened the meeting.

Adoption of agenda
The agenda was adopted without amendment.

2 Minutes of meeting of 25 September 2015

Minutes of meeting of 17 June 2015
The tabled minutes were adopted, subject to one amendment.

Summarised minutes of meeting of 25 September 2015
The tabled summarised minutes were adopted, subject to one textual amendment under item 2.

Action list
The action list accompanying the minutes was discussed and updated accordingly.

3 Notices and items received

3.1 Memo regarding sundry matters
Page 2, System availability: at the request of the SB, only serious abnormalities will be reported and discussed. Members can obtain other availability data from the SB dashboard.

Requirement to report data security breaches
The requirement relates to those data security breaches that could be seriously detrimental to privacy. The CEO was asked what SIDN was doing to ensure it could meet the

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requirement. He replied that the data security level at SIDN is high, but that the possibility of a data security breach could not be completely excluded. The loss or theft of a smartphone or laptop was always a possibility, for example. The point was made that the new requirement related to the internal procedure to be followed in the event of a breach. The CEO said that there would be internal discussions about what SIDN would do to ensure that staff know when a data security breach may have occurred and feel that they are able to report it.

Market developments
The CEO explained how DNSSEC works. The growth in the number of DNSSEC-signed domain names has plateaued. Nevertheless, at nearly 45 per cent of the zone, the penetration level in .nl is extremely high. The big problem now is that Dutch ISPs are not providing DNSSEC validation on any great scale. SIDN has taken various initiatives to encourage validation, but without much success to date. The lack of success is due partly to the fact that a lot of the key players (government departments, banks) are still not using DNSSEC. As a result, there is little pressure on the ISPs to provide validation services. Promoting validation will be one of SIDN's priorities for 2016. Various suggestions were made by SB members and the possibilities were discussed.

Requirement to make General Terms and Conditions for Registrants available
The RA has raised this subject with SIDN. The RA wants to explore the possibility of moving away from the existing (very suitable and commonplace) triangular model, where:

- SIDN has a contract with the registrant.
- SIDN has a contract with the registrar.
- The registrar has a contract with the registrant.

The RA has suggested that SIDN should have a contract with the registrar only, and that only the registrar should have a contract with the registrant.
SIDN sees no reason to change the existing model, which has two important advantages. First, SIDN can require the registrant to fulfil certain conditions. Second, SIDN can protect the registrant against certain things that a registrar might do (e.g. unauthorised transfers, registrant changes and cancellations). The SB recommended retaining the triangular model; it is a strong model and widely used, e.g. in the software industry.

The CEO reported that the Registrar Satisfaction Survey had yielded an overall satisfaction score of 7.7, compared with 7.9 the year before. The survey report will be sent to SB members ahead of the next meeting

3.2   Memo on the progress of SIDN Labs
No questions were raised or comments made regarding the tabled memo.

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4   Finance

4.1   Quarterly report, Q3 2015
The meeting indicated that there was no need to explain minor variations; it was sufficient to outline developments and highlight major discrepancies.

The meeting indicated that quarterly reports were no longer required in their current form. The meeting preferred to receive quarterly statements, highlighting significant departures from the budget and providing information about new projects and initiatives.

4.2   Annual plan and budget 2016
The C&O Manager described how the new-style annual plan had been developed.
The meeting was told that the uniformly formatted departmental plans would be made available to SB members.
The annual plan and the associated budget were discussed in detail. Points covered included: the relationship between the goals/strategies and the budget and whether the formulated objectives provide sufficient focus. The SB approved the tabled annual plan and budget for 2016.

5   Strategic session and visit to nic.cz
The meeting endorsed the proposal that the SB's meeting and strategic session in March 2016 should be held in Prague and combined with a visit to the registry for the Czech ccTLD, nic.cz.

6   Marketing and communication

6.1   Presentation about new house style
SB members were very positive about the new logo, pay-off and house style. No questions were raised or comments made regarding the presentation.

6.2   Presentation about SIDN's image research
No questions were raised or comments made regarding the presentation.

7   Other business and closure of meeting
No other business was raised.
It was decided that the dinner in honour of alumni should continue, but that the afternoon meeting for alumni should be discontinued.
The Chair thanked everyone for their input and closed the meeting.