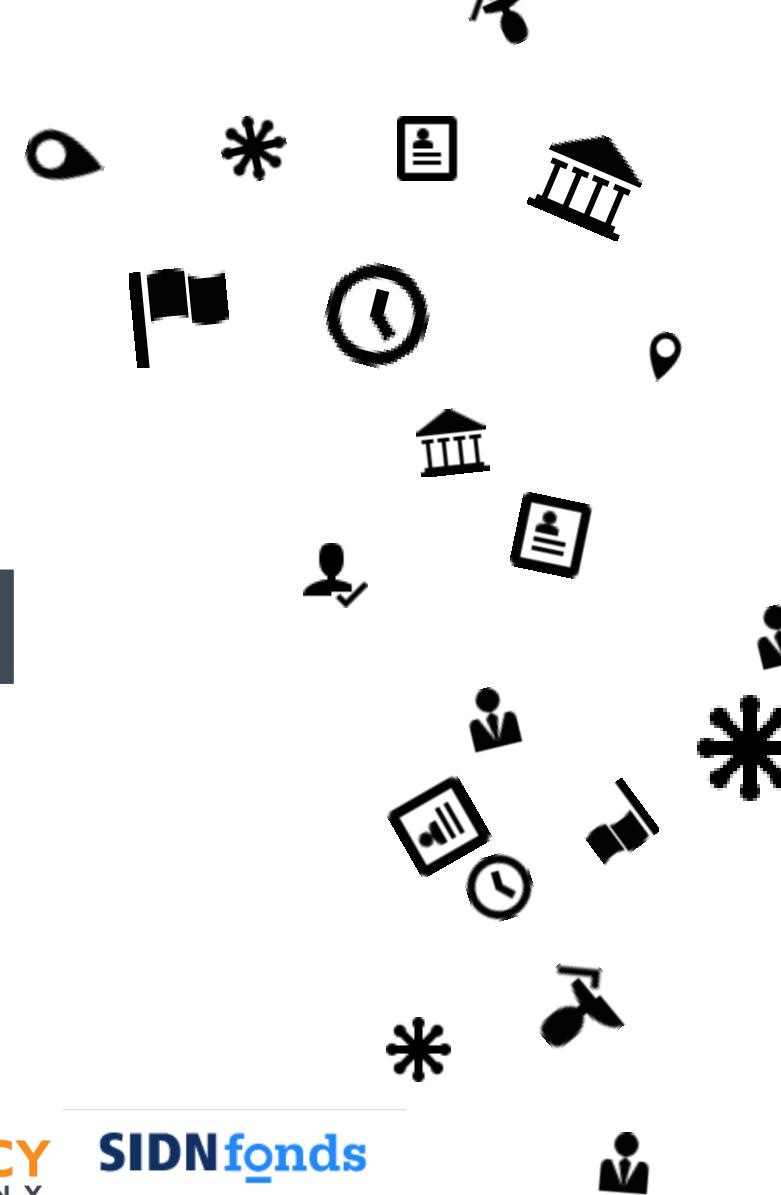




# Privacy Label

SIDN Connect

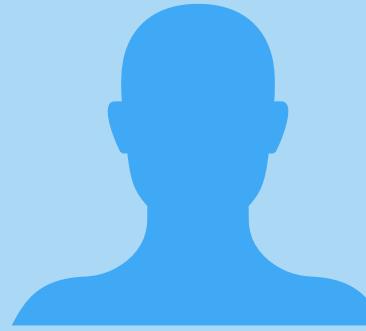
28 november 2019



Platform voor de  
InformatieSamenleving

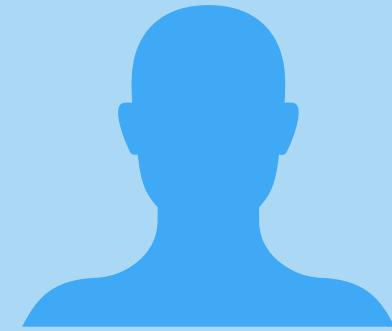


SIDNfonds



## Tijmen Schep

Technology Critic  
&  
Privacy Designer



## Coen Steenhuisen

Privacy deskundige  
&  
Product Designer



Platform voor de  
InformatieSamenleving



PineappleJazz  
— ETHICAL INNOVATION —

SIDNfonds

PRIVACY LABEL



# Which is longer?

**Much ado  
about  
nothing**

Shakespeare

**iTunes  
Terms &  
Service**

Apple



# Which is longer?

**Much ado  
about  
nothing**

~ 32000

**iTunes  
Terms &  
Service**

~ 31000

## TECHNOLOGY

# Reading the Privacy Policies You Encounter in a Year Would Take 76 Work Days

ALEXIS C. MADRIGAL MAR 1, 2012



Share



Tweet



Email

One simple answer to our privacy problems would be if everyone became maximally informed about how much data was being kept and sold about them. Logically, to do so, you'd have to read all the privacy policies on the websites you visit. A few years ago, two researchers, both then at Carnegie Mellon, decided to calculate how much time it would take to actually read every privacy policy you should.

First, Lorrie Faith Cranor and Aleecia McDonald needed a solid estimate for the average length of a privacy policy. The median length of a privacy policy from the top 75 websites turned out to be 2,514 words. A standard reading rate in the academic literature is about 250 words a minute, so each and every privacy policy costs each person 10 minutes to read.

Next, they had to figure out how many websites, each of which has a different privacy policy, the average American visits. Surprisingly, there was no really good estimate, but working from several sources including their own monthly tallies and other survey research, they came up with a range of between 1,354 and 1,518 with their best estimate sitting at 1,462.

## MORE STORIES

### Artificial Intelligence Shows Why Atheism Is Unpopular

SIGAL SAMUEL



### Microfilm Lasts Half a Millennium

CRAIG SAPER



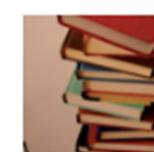
### The Elon Musk Impersonators of the Internet

MARINA KOREN



### The Authors Who Love Amazon

ALANA SEMUELS



Opinion | [THE PRIVACY PROJECT](#)

# We Read 150 Privacy Policies. They Were an Incomprehensible Disaster.



0 By Kevin Litman-Navarro 15 20 25 30 35 40 Minutes to Read

In the background here are several privacy policies from major tech and media platforms. Like most privacy policies, they're verbose and full of legal jargon — and opaquely establish companies' justifications for collecting and selling your data. The data market has become the engine of the internet, and these privacy policies we agree to but don't fully understand help fuel it.



We can do better...  
**Design Thinking!**



The EU recognises the problem in the GDPR



...but those icons...  
Oh, and 'machine readable'



# Can you design something new?

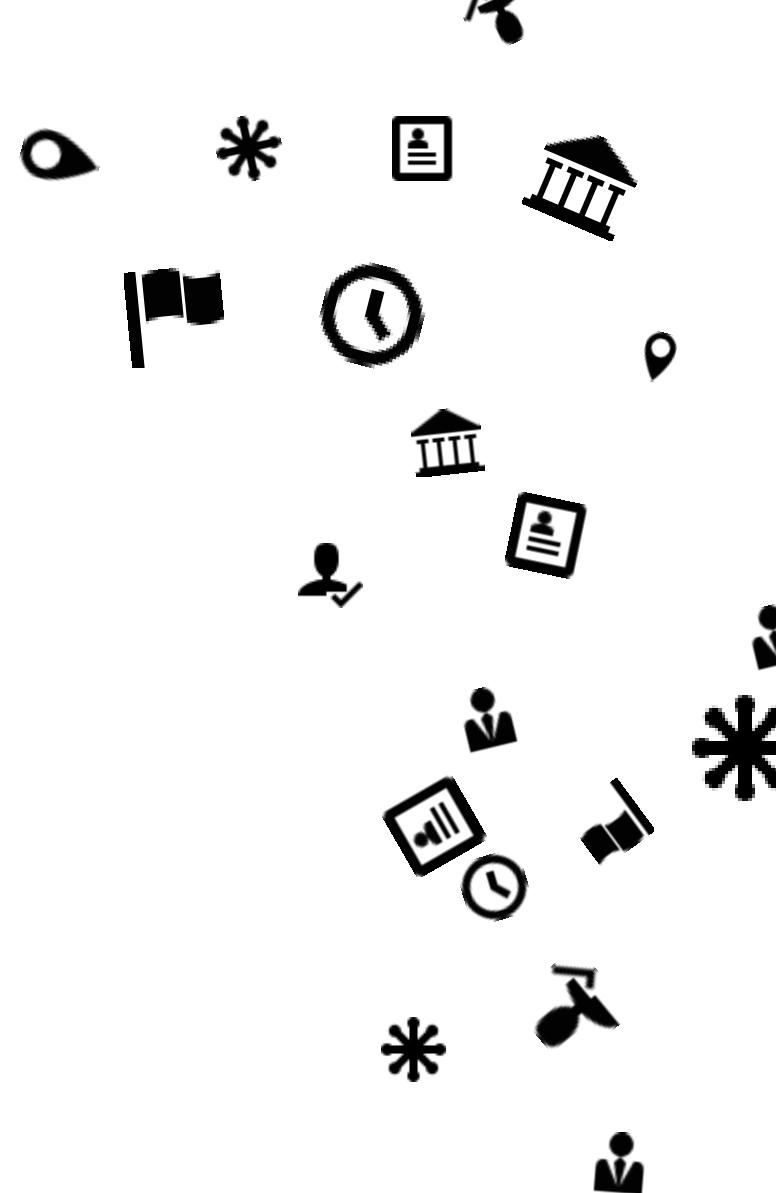
- ECP, Platform for the Information Society



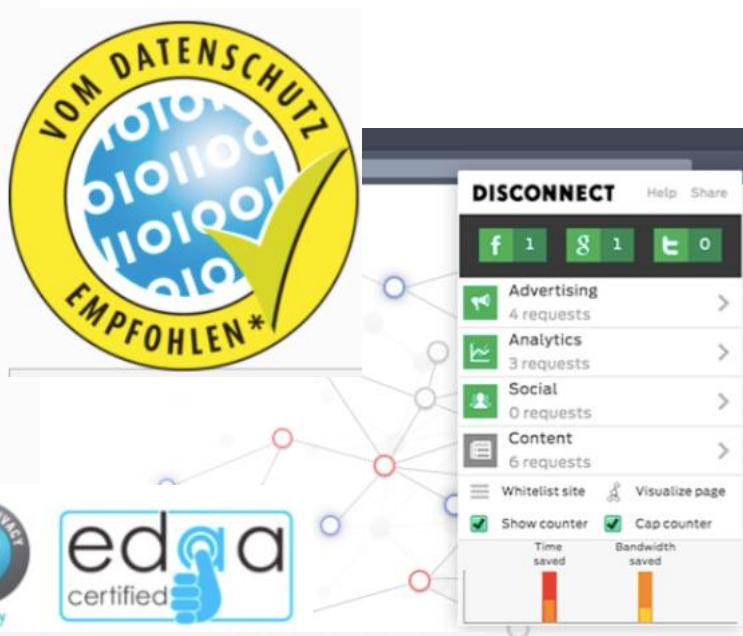
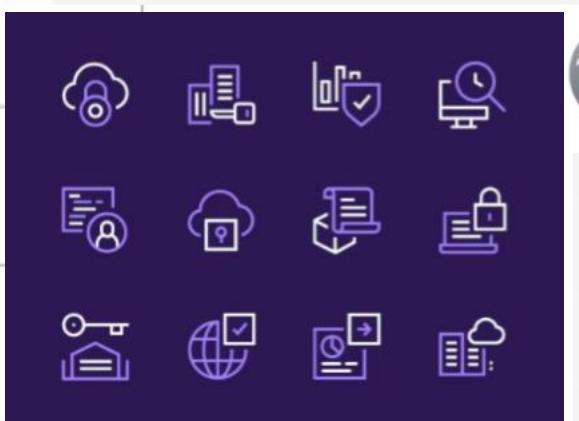
1. What do we need?
2. What we made
3. Plans for the future

1.

What do  
we need?



	No personal data are <b>collected</b> beyond the minimum necessary for each specific purpose of the processing
	No personal data are <b>retained</b> beyond the minimum necessary for each specific purpose of the processing
	No personal data are <b>processed</b> for purposes other than the purposes for which they were collected
	No personal data are <b>disseminated</b> to commercial third parties
	No personal data are <b>sold or rented out</b>
	No personal data are retained in <b>unencrypted form</b>



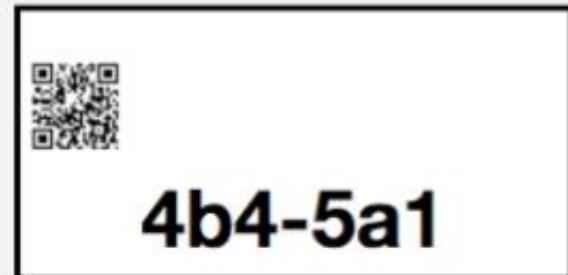
data direction			
rate (s/m/h/d)			
comms tech	xbee	GSM	wifi

Google Class C

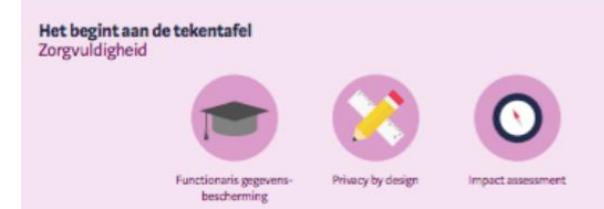
- Google keeps your searches and other identifiable user information for an undefined period of time
- This service tracks you on other websites
- Google can use your content for all their existing and future services
- Partial archives of their terms are available
- Google may collect your device fingerprint.

[More details](#)

## Certification Mark to apply to your product



Product Name: Smart speaker  
Organisation Name: Apple



## Personal data policies



## Tracking data policies



= 100  
Best score



Obligations of your organisation towards the data subject

- demonstrate compliance
- implement privacy by design
- joint controllers clarify their arrangements
- clear agreements between controllers and processors
- processors only work on written instructions
- controllers keep records of all processing
- controllers and processors guarantee security
- controllers notify the data subject of a breach



Obligations of your organisation towards the supervisory authority

Rights and obligations under the general data protection regulation

- Rights of the data subject towards your organisation
  - be informed about processing
  - inquire about processing
  - require to delete personal
  - take information to a different organisation
  - ask to postpone or stop processing data
  - object to automated decision making

Learn more about privacy governance and data mapping on [privacypertfect.com](#)  
Social: [www.twitter.com/privacypertfect](#) [linkedin.com/company/privacypertfect](#)

Competences of the supervisory authority towards your organisation



### COOKIE COMPLIANCE

Compliance with EU cookie laws: ePrivacy Directive and GDPR



### WEBSITE SCANNING

Continuous website scanning against the largest cookie database



### CONSENT TOOLS

Easy-to-use and customizable website visitor consent tool.



### INTEGRATED PLATFORM

Integrated with OneTrust privacy management platform

## PRIVACY NOTICE

### About Us

XYZ Limited, High Street, Somertown, LX1 1XX United Kingdom. [www.xyz.com](http://www.xyz.com).

We are a social housing provider located in the United Kingdom. Our DPO is John Smith. dpo@xyz.com.

Purposes				
Sources				
Retention	28	2	Data subject to an investigation	
Territories			G4S Safe Harbor organisation in the US	
Sharing		Service Provider		Investigation of criminal ad
Your Rights				

### Summary

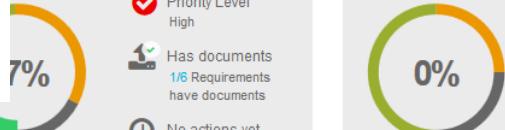
We are using a CCTV system to capture high definition video images to help us to monitor antisocial behaviour, crime, and emergency incidents/situations. The CCTV data is shared with a small number of organisations including G4S and the Police. The CCTV data is stored overseas in secure locations. We are processing CCTV data without the consent of the data subjects in pursuit of our legitimate interests and those of the data subjects whose data we process.

### 2 - Data and Legal Basis

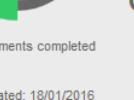


- Priority Level High
- Has documents 1/6 Requirements have documents
- No actions yet

### 3 - Notices to Data Subjects



### 4 - Encryption, Security and Access Controls



### 5 - PIAs and Risk Analysis



### 6 - Obligations to Data Subjects



### 7 - Obligations to Data Protection Authorities



### 8 - Policies and Training



### 9 - Data Breach Notification





Factual

Judgemental

---







Voluntary

Enforced

---

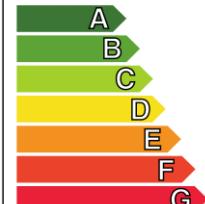
# echo dot

「アレクサ、音楽をかけて」

## Privacy

Manufacturer  
Model

More efficient



Nest  
Thermostat

F

Less efficient

Also works cloudless

No

Third party profiling

Yes

Data crosses EU border

Yes

Encryption and security

A B C D E F G

Privacy as default setting

A B C D E F

Further information is continued  
in product brochure



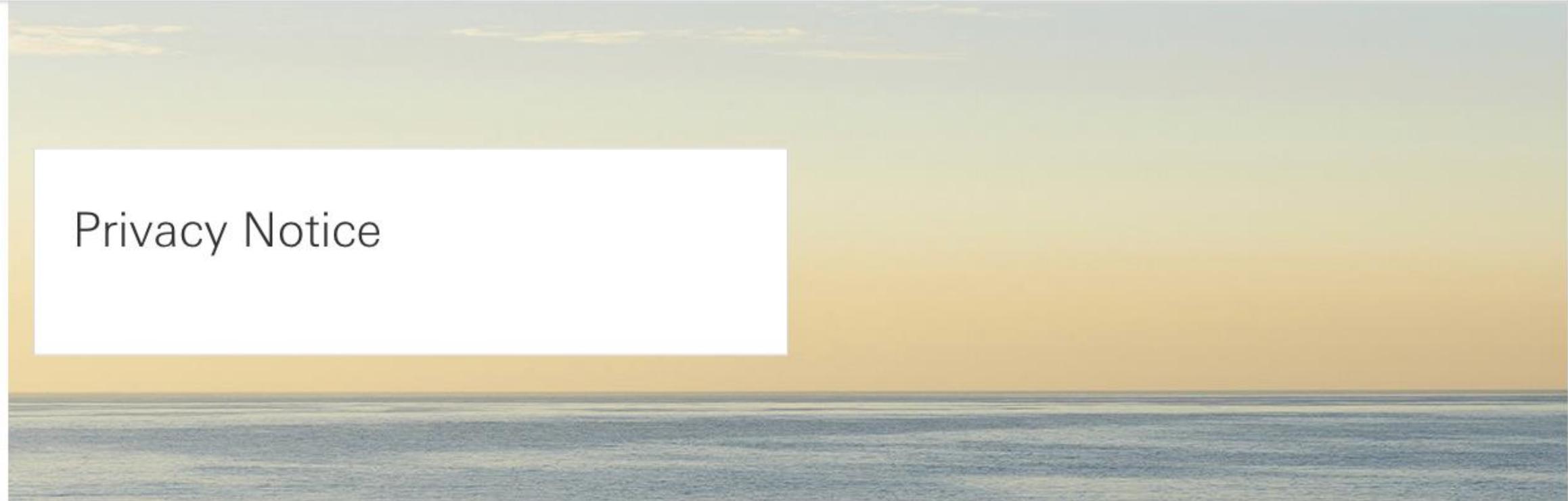
FAR-FIELD  
VOICE CONTROL



Icons?  
Template!

[Banking](#)[Borrowing](#)[Investing & Retiring](#)[Insurance](#)[Online Banking](#)

## Privacy Notice

[Home](#) > [Privacy Notice](#)**FACTS**

**WHAT DOES HSBC DO WITH YOUR  
PERSONAL INFORMATION?**

### Privacy Policies

[Online Privacy Statement >](#)[California Privacy >](#)[Privacy Notice >](#)[Private Banking Privacy Notice >](#)



Banking

Borrowing

Investing &amp; Retiring

Insurance

Online Banking

## FACTS

## WHAT DOES HSBC DO WITH YOUR PERSONAL INFORMATION?

## Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

## What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account transactions
- Account balances and credit history
- Income and assets

## How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons HSBC chooses to share; and whether you can limit this sharing.

## Privacy Policies

[Online Privacy Statement >](#)[California Privacy >](#)[Privacy Notice >](#)[Private Banking Privacy Notice >](#)

## Security

[Protect You >](#)[Report Fraud >](#)[Protect Your Business >](#)[Protecting Consumers >](#)[Other Security Resources >](#)[Alerts >](#)[HSBC Safeguard >](#)



Banking

Borrowing

Investing &amp; Retiring

Insurance

Online Banking

Reasons we can share your personal information	Does HSBC share?	Can you limit this sharing?
<b>For our everyday business purposes–</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes–</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates' everyday business purposes–</b> information about your transactions and experiences	Yes	No
<b>For our affiliates' everyday business purposes –</b> information about your creditworthiness	Yes	Yes
<b>For affiliates to market to you</b>	Yes	Yes
<b>For nonaffiliates to market to you</b>	No	We don't share

**To limit our sharing**

- Call 877.394.HSBC (4722) - our menu will prompt you through your choice(s). If you are calling from outside the United States or Canada, you may call us collect at 716.841.7394. Both options are available 24 hours a day, 7 days a week.

**Please note:**

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we

# Kokosmelk

**200 ml**

**4 porties (50 ml)**

## Ingrediënten:

56% kokosextract,  
water, emulgator (E407),  
verdikkingsmiddel  
(guarpitmeel), stabilisator  
(xanthaangom).

## Allergie-informatie: -



## Voedingswaarde per 1

**energie** \_\_\_\_\_ 705 kJ /

**vetten** \_\_\_\_\_

waarvan \_\_\_\_\_

verzadigde vetzuren \_\_\_\_\_

enkelvoudig \_\_\_\_\_

onverzadigde vetzuren \_\_\_\_\_

meervoudig \_\_\_\_\_

onverzadigde vetzuren \_\_\_\_\_

**koolhydraten** \_\_\_\_\_

waarvan suikers \_\_\_\_\_

vezels \_\_\_\_\_

eiwitten \_\_\_\_\_

**zout \*** \_\_\_\_\_

\*Zout is enkel toegevoegd om een natuurlijk smaakgevoel te behouden.



# Informative & Voluntary

# What we made

2.



## Demo label

Here you can describe in slightly more detail what the label is for. It might be for a web form, a company, or for hiring more employees.



### Collected data

- We receive from you personal data ?
- We receive from others aggregated data, sensitive personal data & special categories data ?
- We observe aggregated data & personal data ?
- We create personal data, sensitive personal data & special categories data ?
- We purchase aggregated data & sensitive personal data ?



### Location

- Most data is processed outside the EU ?



### Duration

- Most data more than 10 years ?
- Some data less than 1 year ?
- A little data less than a month ?
- The least amount less than 10 years ?



### Usage

- Human resources ?
- Providing goods and services ?



### Legal basis

- We have a legal obligation ?
- We have a contract ?

# Demo

Go to:  
[www.privacylabel.org/manager](http://www.privacylabel.org/manager)



## Data river:

The left side of Privacy Label shows how personal data flows through the organisation.

## Title of this Privacy Label and context of this particular label

### Collected data:

Which types of data are collected and how?

### Usage:

For what purpose is personal data processed?

### Automated decision making:

Does the organisation make use of automated decision making?

### Data sharing:

How does personal data flow out of the organising?

### Last update of this Privacy Label

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- We purchase aggregated data & sensitive personal data 

#### Usage

- Human resources 
- Academic research 
- Sales and customer relations 
- Financial administration 
- Authorisation management 
- Crime and national security 

#### Automated decision making

- We do not make use of automated decision making 

#### Data sharing

- We share data with advertisers 
- We share data with processors 
- We share data with government 
- We share data with service providers 
- We share data with partners 

Last updated 2019-10

#### Location

- Most data is processed outside the EU 

#### Duration

- Most data more than 10 years 
- Some data less than 1 year 
- A little data less than a month 
- The least amount less than 10 years 

#### Legal basis

- We have a legal obligation 
- We have a contract 
- We have a vital interest 
- We have a public task 
- You gave consent 
- We have a legitimate interest 

#### Take action

- Contact our privacy officer
  - [info@privacylabel.org](mailto:info@privacylabel.org)
  - +31123456789
- [Read our privacy policy](#)

## Important information:

The right side of Privacy label shows important additional information on processed personal data..

### Location:

Where is personal data processed?

### Duration:

For how long is personal data stored?

### Legal basis:

For what legal basis is personal data being processed?

### Take action:

How can you get more information and exercise your rights?

### Privacy Label version

Privacy Label version 2019-09 BETA

## Data river:

The left side of Privacy Label shows how personal data flows through the organisation.

## Title of this Privacy Label and context of this particular label

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### Legal basis:

For what legal basis is personal data being processed?

### Take action:

How can you get more information and exercise your rights?

### Privacy Label version

Privacy Label version 2019-09 BETA

## Introduction

Information Google collects

Why Google collects data

Your privacy controls

Sharing your information

Keeping your information secure

Exporting & deleting your information

Retaining your information

Compliance & cooperation with regulators

About this policy

Related privacy practices

### Demo label

Here you can describe in slightly more detail what the label is for. It might be for a web form, a company, or for hiring more employees.



#### Collected data

- We receive from you personal data ?
- We receive from others aggregated data, sensitive personal data & special categories data ?
- We observe aggregated



#### Location

- Most data is processed outside the EU ?



#### Duration

- Most data more than 10 years ?
- Some data less than 1 year ?

## Privacy

### Verzamelde persoonsgegevens →



- We ontvangen creëren kopen verzamelen niet-persoonlijke gegevens.
- We ontvangen creëren kopen verzamelen persoonsgegevens.
- We ontvangen creëren kopen verzamelen bijzondere persoonsgegevens.

### Gebruik van persoonsgegevens



- Onderwijsactiviteiten
- Alumni-activiteiten
- Wetenschappelijk onderzoek
- Bedrijfsvoering



- We maken niet gebruik van automatische besluitvorming

### Gedeelde persoonsgegevens →



- We delen sommige persoonsgegevens met derde partijen:
  - - Aan de UM gelieerde derden
  - - Overheidsinstanties
  - - Andere onderwijsinstellingen
  - - Derden
- We delen persoonsgegevens wanneer we dat wettelijk verplicht zijn

### Details



- De meeste persoonsgegevens zijn opgeslagen in de EU
- Sommige persoonsgegevens zijn opgeslagen buiten de EU



### Juridische basis



- De meeste persoonsgegevens worden voor de vervulling van publieke taken
- Echter, de UM kan jouw persoonsgegevens ook verwerken op grond van:
  - - De uitvoering van een overeenkomst met jou

### Wat kun je doen?



- Neem contact op met onze FG over dit onderwerp via:
  - - E-mail: [fg@maastrichtuniversity.nl](mailto:fg@maastrichtuniversity.nl)
  - Lees onze volledige privacyverklaring
  - Je persoonsgegevens opvragen

uditorium zijkant

[Privacystatement](#)[Cookie statement](#)[Algemene voorwaarden](#)[Disclaimer en beveiliging](#)Home  [Privacystatement](#)

## Privacystatement

Windesheim neemt jouw privacy uiterst serieus en gaat zorgvuldig om met persoonlijke gegevens van potentiële studenten, relaties en bezoekers. Bij de verwerking van persoonsgegevens houden wij ons aan de eisen die de Algemene Verordening Gegevensbescherming daaraan stelt. Het College van Bestuur is verantwoordelijk voor de gegevensverwerking van de Stichting Christelijke Hogeschool Windesheim, Campus 2, 8017 CA Zwolle.

Direct  
downloaden[Meldingen gebruik  
persoonsgegevens](#)  
[Regels tentaminering](#)  
[Privacy statement student](#)

Verzamelde persoonsgegevens →	Gebruik van persoonsgegevens	Gedeelde persoonsgegevens →
 <ul style="list-style-type: none"><li>We ontvangen creëren verzamelen niet-persoonlijke gegevens.</li><li>We ontvangen creëren verzamelen persoonsgegevens.</li><li>We ontvangen bijzondere persoonsgegevens.</li></ul>	 <ul style="list-style-type: none"><li>Onderwijsactiviteiten</li><li>Bedrijfsvoering</li></ul>  <ul style="list-style-type: none"><li>We maken niet gebruik van automatische besluitvorming</li></ul>	 <ul style="list-style-type: none"><li>Jouw gegevens stellen wij niet beschikbaar aan derden, tenzij dat noodzakelijk is voor de uitvoering van onze dienstverlening aan jou.</li></ul>

Details	Juridische basis	Wat kun je doen?
 <ul style="list-style-type: none"><li>De meeste persoonsgegevens zijn opgeslagen in de EU</li></ul>	 <ul style="list-style-type: none"><li>De meeste persoonsgegevens worden voor het</li></ul>	 <ul style="list-style-type: none"><li>Neem contact op over dit onderwerp via: E-mail:</li></ul>



KONINKLIJKE NEDERLANDSE  
AKADEMIE VAN WETENSCHAPPEN

PRIVACYVERKLARING KONINKLIJKE  
NEDERLANDSE AKADEMIE VAN WETENSCHAPPEN  
(KNAW)

Beleid  
Taken  
Organisatie  
Akademie van Kunsten  
De Jonge Akademie  
Comeniusnetwerk  
Werken bij de KNAW  
Talentontwikkeling bij de KNAW  
Geschiedenis KNAW  
Het Trippenhuis  
Privacyverklaring KNAW

Verzamelde  
persoonsgegevens  
→

We ontvangen  
creëren kopen  
verzamelen niet-  
persoonlijke  
gegevens.  
We ontvangen  
creëren kopen  
verzamelen  
persoonsgegevens.

We ontvangen  
creëren kopen  
verzamelen  
bijzondere  
persoonsgegevens.

Gebruik van  
persoonsgegevens  
→

Uitvoeren van  
wettelijke taken  
ondersteunen van,  
adviseer over en  
stimuleren van  
wetenschap  
Uitvoeren van rol  
als werkgever  
Communicatie



We maken niet  
gebruik van  
automatische  
besluitvorming

Gedeelde  
persoonsgegevens  
→

We delen sommige  
persoonsgegevens  
met derde partijen:  
- Wanneer hier een  
wettelijke  
verplichting voor is  
- Wanneer hier een  
grondslag zoals  
bedoeld in artikel 6  
AVG voor  
aanwezig is

DEEL DIT ARTIKEL

Details



De meeste  
persoonsgegevens

Juridische basis



Wij verwerken  
persoonsgegevens

Wat kun je doen?



Neem contact op  
over dit onderwerp

3.

# Our Plans





2019 Q4:

# Beta testing



2020:  
**Promoting!**



# Get in touch!

[www.privacylabel.org](http://www.privacylabel.org)  
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The image displays four wireframe prototypes of the Privacy Label interface, each featuring a blue header bar with the label's name and several black redacted sections.

- Job application:** A form for job applications. It includes fields for "Last uploaded resume", "Details", "Legal basis", "Take action", and "Data sharing". It also contains sections for "Privacy Label Job Application" and "Consent data".
- Privacy statement:** A page titled "Privacy statement" containing a "Privacy Label privacy statement" section and a "Consent data" section. It lists various data processing activities and compliance details.
- Questionnaire:** A form for questionnaires. It includes fields for "Last uploaded resume", "Details", "Legal basis", "Take action", and "Data sharing". It also contains sections for "Privacy Label Questionnaire" and "Consent data".
- Webshop:** A shopping cart interface titled "Webshop" with a "Checkout" button. It includes fields for "Last uploaded resume", "Details", "Legal basis", "Take action", and "Data sharing". It also contains sections for "Privacy Label Webshop" and "Consent data".

PRIVACY LABEL



## Data river:

The left side of Privacy Label shows how personal data flows through the organisation.

## Title of this Privacy Label and context of this particular label

### Collected data:

Which types of data are collected and how?

### Usage:

For what purpose is personal data processed?

### Automated decision making:

Does the organisation make use of automated decision making?

### Data sharing:

How does personal data flow out of the organising?

### Last update of this Privacy Label

#### Demo label

Here you can describe in slightly more detail what the label is for. It might be for a web form, a company, or for hiring more employees.

#### Collected data

- We receive from you personal data 
- We receive from others aggregated data, sensitive personal data & special categories data 
- We observe aggregated data & personal data 
- We create personal data, sensitive personal data & special categories data 
- We purchase aggregated data & sensitive personal data 

#### Usage

- Human resources 
- Academic research 
- Sales and customer relations 
- Financial administration 
- Authorisation management 
- Crime and national security 

#### Automated decision making

- We do not make use of automated decision making 

#### Data sharing

- We share data with advertisers 
- We share data with processors 
- We share data with government 
- We share data with service providers 
- We share data with partners 

Last updated 2019-10

#### Location

- Most data is processed outside the EU 

#### Duration

- Most data more than 10 years 
- Some data less than 1 year 
- A little data less than a month 
- The least amount less than 10 years 

#### Legal basis

- We have a legal obligation 
- We have a contract 
- We have a vital interest 
- We have a public task 
- You gave consent 
- We have a legitimate interest 

#### Take action

- Contact our privacy officer
  - [info@privacylabel.org](mailto:info@privacylabel.org)
  - [+31123456789](tel:+31123456789)
- [Read our privacy policy](#)

## Important information:

The right side of Privacy label shows important additional information on processed personal data..

### Location:

Where is personal data processed?

### Duration:

For how long is personal data stored?

### Legal basis:

For what legal basis is personal data being processed?

### Take action:

How can you get more information and exercise your rights?

### Privacy Label version

Privacy Label version 2019-09 BETA